

November 12, 2012

Re: Jenison Public Schools  
District Carpet Replacement  
2011/2012 School Year

To whom it may concern:

In spring of 2012 Jenison Public Schools (JPS) assembled a Request for Quotation for carpet replacement. During this time we studied various carpet manufactures and products. Our program identified durability, longevity, initial quality, initial cost and long term maintenance cost as valued characteristics in our selection process.

We also established criteria for the selection of our installing contractor; experience, similar size projects, product knowledge, cost compliance, and ability to meet the schedule.

The project included the removal and disposal of existing carpet and installation of 35,000 yards of new carpet in nine (9) different buildings during the 2011/2012 school year. The biggest challenge the project presented was the schedule and logistical issues of working in fully operating school buildings.

After receiving bids from several contractors the district chose River City Flooring (RCF) in Hudsonville, Michigan as our contractor for the project.

River City Flooring faced numerous challenges along the way. Approximately 50% of the carpet was replaced during the summer of 2011. RCF worked closely with JPS maintenance and our janitorial staff to coordinate schedules making it possible for us to accomplish our yearly summer work and the carpet replacement. The remaining carpet was replaced during the evening. After students and staff left the building RCF worked closely with the district to empty the classrooms, remove the old carpet, install new carpet and return the classrooms to the original condition for students the next school day.

RCF also worked with our janitorial staff to ensure the building was clean for staff and students. RCF was prepared to meet every challenge they faced during the entire project.

I am please to say the project was a success on many fronts; completed ahead of schedule, completed under budget, the new carpet looks great, and the parents, students, and staff are extremely satisfied with the results.

After working with RCF I have confidence in their ability to duplicate for other clients what they were able to do for Jenison Public Schools.

Sincerely,



William W. Culhane, Architect, LEED<sup>AP</sup>